# Publication Order Form

**AHA Services Inc**  
**Publication Order Form**

Service 24 Hours a Day  
Call Toll Free: 800-242-2626  
or Fax your order to 866-516-5817

Order Online at [www.ahaonlinestore.com](http://www.ahaonlinestore.com)

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**Ordered by:** Please print or type  
**Name:**  
**Title:**  
**Organization:**  
**Address (UPS WILL NOT DELIVER TO P.O. BOXES):**  
**City:**  
**State:**  
**Zip Code:**  
**Telephone:**

**Ship to:** Complete only if different from ordered by  
**Name:**  
**Title:**  
**Organization:**
**Address (UPS WILL NOT DELIVER TO P.O. BOXES):**  
**City:**  
**State:**  
**Zip Code:**  
**E-mail Address:**

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**Billing Information**  
**Please charge my**  
[ ] VISA  [ ] MasterCard  [ ] American Express

**Purchase order number required for billing**

**Type of Business**  
**Name of member**

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**Catalog number**  
**Title**  
**Quantity**  
**Member price**  
**Nonmember price**  
**Extended price**

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**Quantity discounts**  
Except where otherwise noted in the item description, quantity discounts when shipped to one address are:

<table>
<thead>
<tr>
<th>Disc.</th>
<th>No. of Copies or Lots</th>
</tr>
</thead>
<tbody>
<tr>
<td>15%</td>
<td>11 to 50</td>
</tr>
<tr>
<td>20%</td>
<td>51 to 100</td>
</tr>
<tr>
<td>25%</td>
<td>101 to 1000</td>
</tr>
</tbody>
</table>

**To order by phone call toll free:**  
800-AHA-2626 or FAX: 866-516-5817  
**MasterCard, VISA, American Express, or institutional/company purchase order number accepted.**  
**Telephone orders will usually be shipped within 72 hours. Please allow 1 to 2 weeks for delivery.**

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**Shipping and handling charge**  
**Apply to domestic orders**  
Apply to Canada, AK, HI, PR

<table>
<thead>
<tr>
<th>Shipping and handling charge</th>
<th>Shipping and handling charges</th>
<th>Shipping and handling charges</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0.1 to $25.00</td>
<td>$0.1-$25.00</td>
<td>$0.1-$25.00</td>
</tr>
<tr>
<td>$25.01 to $50.00</td>
<td>add $7.95</td>
<td>add $14.95</td>
</tr>
<tr>
<td>$50.01 to $75.00</td>
<td>add $11.95</td>
<td>add $18.95</td>
</tr>
<tr>
<td>$75.01 to $100.00</td>
<td>add $13.95</td>
<td>add $20.95</td>
</tr>
<tr>
<td>$100.01 to $150.00</td>
<td>add $17.95</td>
<td>add $25.95</td>
</tr>
<tr>
<td>150.01 + ($19.95)</td>
<td>$150.01 + ($28.95)</td>
<td>$200.01 + above</td>
</tr>
<tr>
<td>200.01 + above</td>
<td>$200.01 + above</td>
<td>$23.95</td>
</tr>
</tbody>
</table>

**Express delivery available for additional charge.**  
Next-day delivery - $25.00  
Two-day delivery - $10.00  
Canadian Express - $30.00

**Mail orders**  
Orders from individuals must be prepaid or charged to a credit card. Make checks or money orders payable to AHA Services Inc. Billed orders must be accompanied by a purchase order number.

**Foreign orders**  
All foreign orders must be prepaid in U.S. funds only. Add $45.00 to domestic shipping and handling charges.

**Sales Tax**  
Sales tax must be paid on orders shipped to AL, CA, CO, DC, GA, IL, ID, KS, MA, MA, MN, MO, NJ, NV, NY, OH, OK, PA, TN and TX unless you provide us with a copy of your tax-exempt certificate.

**Satisfaction guaranteed or your money back**  
If you are not satisfied with your purchase for any reason, please return within 30 days for full credit.

To ensure proper credit, please return a copy of the invoice or packing slip. Mail return to: AHA Services Inc, Customer Returns Section, 3280 Summit Ridge Pkwy Duluth, GA  30096.

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Two prices are listed for most items. The member price refers to AHA institutional members and their auxiliaries, AHA personal members, and AHA associate members. The nonmember price refers to all others. Some products may have a single price for both members and nonmembers. Prices are subject to change without notice. Due to the nature of the product, magnetic media data, diskette or CD products are not returnable.